

Leaving no one behind

- All societies include people who are marginalised and face difficulties accessing public information and services for a variety of reasons, some of them reflecting entrenched discrimination, exclusion, inequality, or political divides. COVID-19 information and response efforts will need to take particular care to identify people who may be at risk of being missed or excluded, such as national, ethnic or religious minorities, indigenous peoples, migrants, displaced persons, and refugees, older persons, persons with disabilities, women, LGBTI people, children, or people affected by extreme poverty.
- National Human Rights Institutions, civil society and local communities can assist in identifying people who may otherwise be missed or excluded, supporting the flow of accessible information to these groups, and providing feed-back to authorities on the impact of measures on communities.